

Learner of The Month 2011

January
Teresa Kewin



Teresa works for TL Care as a care assistant. She completed her Health & Social Care Level 2 a month early. She was a very motivated learner and always kept her appointments with her assessor. She was a pleasure to work with and demonstrated excellent skills with her service users. Teresa has since gone on to be a foster carer and is due to start her level 3 qualification. We wish her luck in her future career.

February
Amanda Lynch

Amanda works in nursing / residential services for the elderly at Roby House Meridian and was assessed by Jacquie Williams. She achieved her level 4 Health & Social Care in February. Amanda completed her program within 5 months whilst working fulltime and also looking after a sick relative. She was not a very confident learner and was worried about meeting the demands of doing a qualification. With reassurance, regular meetings and positive feedback Amanda's confidence grew and she completed 3 months early. Amanda has since been promoted to Deputy Manager. Amanda has stated that by completing her NVQ gave her the confidence to apply for the position of Deputy Manager.

March
Sue Hynes



Sue works as a care assistant in Summerfield Residential Home for older people. At just over 50 years of age Sue is a late entrant to the care sector. This is her first job in care. Sue had not done any study since leaving school and was anxious about starting the qualification and all the terminology involved. Sue went on to achieve her Health & Social Care Level 2 qualification on time.

April

Michael Burns



Michael is employed as a Personal Assistant by a man who is Deaf and has a physical disability. Michael is Deaf and sign language is his first language. Michael has used his level 3 to reflect on and develop his practice and this has had a direct impact on the quality of service he provides. He has introduced new methods of communication between his employer, parents and himself e.g. chat book, texting parents to inform of whereabouts of their son and himself or any changes of plans. Through doing his qualification Michael has introduced safer practice to support his employer and himself. His confidence and knowledge has grown and he has updated all his mandatory training.

May

Rebecca West

Rebecca West works as a residential care worker at the David Lewis. She started the new Child Care Diploma in September 2010 and completed in April 2011. Rebecca showed enthusiasm and commitment to her qualification. She actively researched subjects to improve her knowledge and skill. As she was doing her qualification she took on additional training and roles.

June

Mary McDaid

Mary started the old HSC NVQ Level 3 with us and achieved 3 units before moving to the Isle of Man. She paid a provider to complete her qualification but received a poor service. On her return to Liverpool she got a post with Knowsley Crossroads and eager to do her qualification contacted us. Mary had to start again on the new Diploma in January 2011. She showed commitment and motivation meeting with her assessor Jacquie Williams every 2 weeks and achieved her qualification in 6 months.

July

Neil Murphy



Neil Murphy works as a support worker for adults with a learning disability at the David Lewis. He started his HSC Level 3 NVQ in October 2010 and completed in July 2011. Neil has barriers to learning and lacks confidence in his written skills. Through the qualification Neil has developed his written skills and now is able to record information in greater depth. His confidence has grown in his role and he is a more fulfilled at work. He has been offered a development opportunity and promotion at work .



August

The Hollies

The Hollies is a small residential care home for children. In September 2010 a group of staff started the new Diploma in Children and Young Peoples Services. The learners were Ray King, Neil Gower and Chris Minogue. They all showed great enthusiasm and worked along with their assessor John Maxwell in developing this new qualification. The owner Jackie Minogue and manager Andy Blain were very supportive of the staff and contributed to assessment. All achieved in July 2011.

September

Dave Harrison



Dave is employed in Melrose Childrens Home by Sefton Social Services. He had previously completed his level 2 and due to changes in regulations had to do a level 3. Although reluctant at first he was able to turn this around. He kept appointments, produced work for visits and often produced work on his own initiative. He completed in less than 8 months. Throughout the qualification he showed a professional approach to work and a thorough knowledge of his role and responsibilities.

October

Jayne Berry



Jayne works for Alpha Care and started her Apprenticeship Level 2 in January 2011. She showed total commitment to her programme. Jayne lacked confidence especially as she had no formal qualifications but she made up for this by working hard. She even pulled in support from her family to develop her key skills, her husband and son were on hand helping her with her learning. She passed her key skills on her second try vastly improving her skills.



November

Peter Cole

Peter is employed at David Lewis Centre in a residential home for adults with a learning disability. He has used his apprenticeship level 3 to develop his skills and knowledge. Peter researched different disabilities, advocacy and challenging behaviour using the information to improve his work practice. Peter has taken on additional responsibilities in his role and has covered for more senior staff.

December

Amy Doherty



Amy was our youngest apprenticeship learner when she started her programme at the age of 18. She works for TL Care providing direct support to young adults with learning disabilities in their own home. She showed empathy and understanding of the needs of those she supported. Amy demonstrated motivation and willingness to learn. She completed her apprenticeship in 7 months well ahead of target. Amy has now started her programme at level 3.