Learner of The Month 2014

January Kelly Royle

Kelly works for Veste Care at Silverdene, a residential care facility for people with disabilities. Prior to starting her intermediate apprenticeship Kelly had no formal qualification having left school at 14 years of age. She was very anxious about doing the apprenticeship, particularly functional skills English and maths. Her confidence in herself has grown and she now wants to move on to do her advanced apprenticeship.



February Sue Pritchard

Sue is a foster carer for Sefton Social Services. She was doing Diploma in Children and Young Peoples Level 3. Sue was focussed on achieving her qualification and the standard of the work she undertook was exceptionally high. Sue consistently

worked to meet targets and throughout the qualification reflected on her practice and strove to learn and improve her practice.

March Nicola Williams

Nicki has been the Operations Manager of Barnardo's North West Fostering Service since April 2013, having taken over from a very popular and successful founding member of the service.

Nicki stepped into big shoes and began her L5 diploma almost instantly. Throughout the programme Nicki has demonstrated hard work and commitment and has completed her qualification on time, to a very high standard.

April Tom Grant

Tom Grant worked for Wirral Autistic Society as a Team Leader in the community and started his Higher Apprenticeship in Care Leadership and Management in January 2013. Throughout his programme Tom showed focus and produced work of a high standard. During his programme he gained promotion on the basis of his qualification and is now the registered manager of a residential unit.

May

June June Highcock

June works as a personal assistant. She started her Intermediate Apprenticeship in . She used the apprenticeship as an opportunity to increase her knowledge and understanding of her role and the wider care environment. She thoroughly researched topics for her qualifications and the standard of work produced was excellent.



July Sarah Ward

Sarah was employed as an apprentice by Creative Support in July 2013. This was Sarah's first job in care. Sarah was enthusiastic and committed to achieving a future career in care. In her work place she built excellent relationships with service users and staff. Sarah's confidence grew as she was able to apply her new knowledge to her role. She has now completed her Intermediate Apprenticeship and gained a permanent full time job with Creative Support.

August Eileen Rigby

Eileen Rigby is employed as a care assistant in a supported living house for people with learning disabilities. She works for CIC in Liverpool and started her Intermediate Apprenticeship in Health & Social Care in August 2013. She is on target to finish in August 2014. Eileen has worked extremely well to develop her knowledge of legislation, policies & procedures around health & social care. Eileen is in her 50s and found the idea of going in to learning very challenging. Her confidence has grown over the 12 months. This was evident during an unannounced inspection by CQC when Eileen was interviewed by the inspector. Due to her researching and our conversations around safeguarding, she was able to explain what DOLS was.

This would not of been the case a few months earlier.

Eileen has developed so much and had gained confidence, she has also had alot of support from her manager

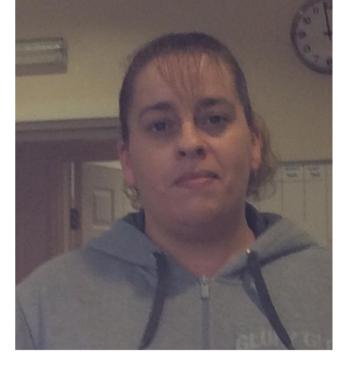
September Alison McGrath

Alison is employed as a domiciliary care assistant at Alpha Homecare. She started her Intermediate Apprenticeship in Health & Social Care in September 2013 and completed on time in September 2014. Despite having health problems during her programme Alison was determined to remain focussed. She worked extremely well to develop her knowledge and skills. All the work she produced was to a high standard and she even was able to advise colleagues undertaking qualifications, helping them to progress. Alison is now starting her advanced apprenticeship in care.



October Donna Harwood

Donna had worked at Bluebird Stockport for 12 months before starting her intermediate apprenticeship in June 2014. Prior to this Donna had experience of caring for a family member. Donna is committed to developing her knowledge whilst doing her apprenticeship. She has purchased text books and undertaken



independent research producing work of an excellent standard. Although only on programme 4 months she has already completed the PWCS and ERR. She is focussed and has risen to the challenge and satisfaction learning can bring.



November Karen Wright

Karen works for Nightingales Care as a domiciliary care worker. She started her intermediate apprenticeship in November 2013 and completed on time. Despite facing personal and health problems

Karen kept every appointment with her assessor and consistently worked to her targets. She produced work that showed her skills and confidence was growing. Feedback from her service users was extremely positive. Karen is now moving on to do the advanced apprenticeship in care. As a result of her growing confidence she has taken on extra responsibility at work and now responds to issues through the on call service.

December Louise Brittleton

Our final learner of the month for 2014 is Louise Brittleton. Louise works for Carers Trust 4all, formerly Crossroads Cheshire East. This is her first job as a carer. Louise started her intermediate apprenticeship in November 2013 and completed on time. At the beginning of the apprenticeship Louise had concerns that she would be unable to achieve the qualification. She had not studied for a number of years and she was unsure about her level of maths



and English. Even though Louise had these concerns, she took on the challenge, used all of her resources around her and tackled each barrier she came up against one by one. Upon completing her apprenticeship louise has produced some outstanding work and although relieved to have completed her apprenticeship she is glad she has done it as she has gained in confident and feels proud of herself.